# Planning and Regulatory Services 2019/2020 Annual Report

# 1 July 2019 - 30 June 2020

### **CITY SNAPSHOT**



**228,544** Total population



84,056 Total dwellings

**1,147** Lots approved



**49,615** Animal Registrations

943 Animals Reunited

**48.1km** Pathways and Bikeways

32.6km Local Roads

**36.7ha** Local Linear Park

**3.08ha** Local Reserve



Together we proudly enhance the quality of life for our community.

Ipswich.qld.gov.au



### DEVELOPMENT AND REGULATORY ACTIVITY



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# **NEW LICENCE AND PERMITS**

- 82 Engineering Health and Environment
  - Food Business License lodged
  - 7 Entertainment Event lodged
  - 6 Commercial use of Road Licence determined
  - 1 Temporary Home Permit lodged and determined
    - Higher Risk Personal Appearance Services Licence

# PENALTY INFRINGEMENT NOTICES (PINS) WARNINGS

12,522	Regulatory Services
27	Engineering Health and Environment
8	Development Compliance



# INSPECTIONS

8

2

592	Building
8,897	Plumbing
891	Engineering Health and Environment



# CUSTOMER SERVICE REQUESTS

- 819 Engineering Health and Environment
- 9,372 **Regulatory Services**



# EDUCATION, MARKETING AND COMMUNICATION

- 2 Food Safety
- 270 COVID Related Education and Communication



# **IMMUNISATION PROGRAM**

- 14,563 School Immunisation Program 1,035 586
  - **Community Clinics**
  - Flu